



TERMS &  
CANCELLATION

*Policy*  
2026



**HENDRICKS**

YACHTING

SALES & CHARTERS

# TERMS & CANCELLATION POLICY

## Booking & Payment

A reservation is only confirmed once the agreed payment (the “charter price”) has been received by Hendricks Yachting prior to the scheduled departure. Until payment is received, no rights can be derived from the reservation.

## Cancellation Policy

In case of cancellation by the client, the following terms apply:

- Cancellation more than 30 days before departure: 100% refund
- Cancellation between 30 and 14 days before departure: 75% refund
- Cancellation between 14 and 7 days before departure: 50% refund
- Cancellation between 7 days and 48 hours before departure: 25% refund
- Cancellation within 48 hours before departure or no-show: no refund

All cancellations must be submitted in writing. Policy only valid on flexible rate bookings.

## Duration of Charter

A standard charter duration is +/- 8 hours, unless otherwise agreed in writing.

- Departure time is typically scheduled between 10:00 and 13:00
- The charter ends +/-8 hours after departure time
- Late arrival by the client does not result in an extension of the charter duration

Additional hours may be requested and are subject to availability and additional charges.

## Use of the Yacht

The yacht may only be used for recreational purposes unless otherwise agreed in writing.

The client agrees to:

- Follow all instructions given by the captain and crew
- Respect safety regulations at all times
- Not exceed the maximum number of guests allowed on board, including infants

Hendricks Yachting reserves the right to terminate the charter without refund if safety, behavior, or legal compliance is compromised.

## Weather Conditions

*In the event that weather conditions do not allow the charter to take place safely, the captain has the final decision to cancel the trip.*

*This applies in case of, but not limited to:*

- Wind gusts of 25 knots or more
- Heavy rain or unsafe sea conditions

*In such cases, Hendricks Yachting will offer either:*

- A rescheduled date, subject to availability, or
- A full refund of the charter price

## Liability

Hendricks Yachting acts as an intermediary between client and yacht owner/operator. While we carefully select our partners, we are not liable for:

- Loss, damage, or injury during the charter
- Delays or changes caused by weather, technical issues, or force majeure

Participation in the charter is at the client's own risk.

## Minimum Age

The minimum age to book a charter is 18 years. The person making the booking is responsible for all guests on board and will have to sign a contract.

## Data & Privacy

Hendricks Yachting handles personal data in accordance with applicable data protection laws. Information provided by the client is used solely for booking, communication and service purposes, unless agreed otherwise verbally or in writing.